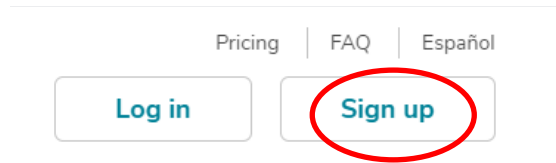
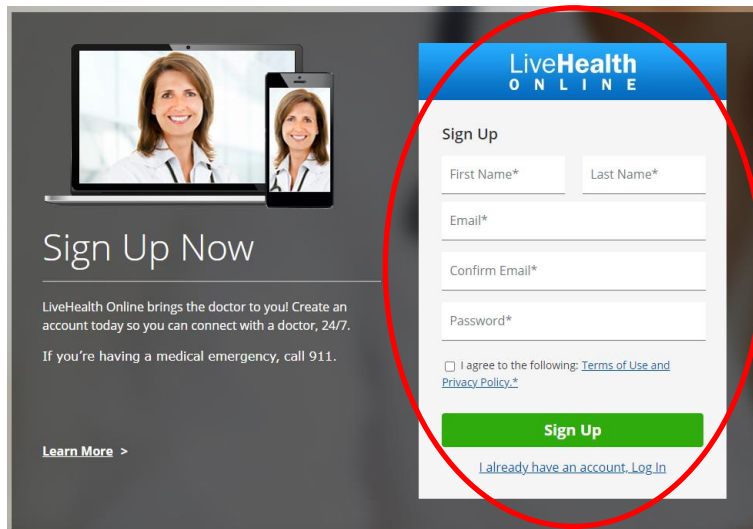


How to Register for LiveHealth Online

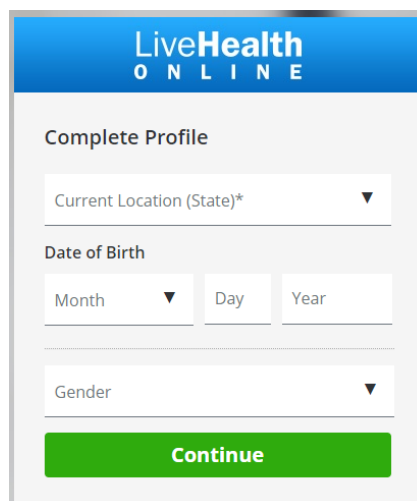
1. Visit livehealthonline.com or download the LiveHealth Online mobile app.
2. Click “Sign up” in the upper right corner.



3. Input your name and email. Create a password to use for all LiveHealth Online log-ins. Read the Terms of Use and Privacy Policy, checking the box to indicate completion. Click “Sign Up” to create your account.



4. Add your current location, date of birth, and gender.

A screenshot of the LiveHealth Online 'Complete Profile' form. The form is titled 'Complete Profile' and includes a dropdown menu for 'Current Location (State)*', a section for 'Date of Birth' with fields for 'Month', 'Day', and 'Year', and a dropdown menu for 'Gender'. At the bottom of the form is a green 'Continue' button.

5. Answer the question “Do you have health insurance?”
- a. If you have insurance:
 - i. You will be prompted to input your subscriber ID, which can be found on your Anthem ID card under Member Identification Number.
 - ii. Primary subscriber means the policy would be under your name, i.e. if you have insurance through Roehl the employee is the primary subscriber.
 - iii. Select “Continue.”

The screenshot shows the 'LiveHealth ONLINE' interface. At the top is a blue header with the logo. Below it, the section is titled 'Health Insurance' with a sub-header 'Do you have health insurance?'. There are three radio button options: 'I have insurance' (selected), 'I don't have insurance', and 'My plan isn't listed/Skip this step'. Below the options is a dropdown menu showing 'Anthem Blue Cross and Blue Shield'. Underneath are three input fields for 'Subscriber ID', 'Suffix', and 'Are you the Primary Subscriber?'. The 'Are you the Primary Subscriber?' section has two radio button options: 'Yes, I am the primary subscriber' (selected) and 'No, I am not the primary subscriber'. At the bottom, there is a 'Service Key' section with a text input field and a green 'Continue' button.

LiveHealth
O N L I N E

Health Insurance

Insurance may cover all or part of your visit. If you don't have insurance or your plan isn't listed you can still have a visit.

Do you have health insurance?

I have insurance

I don't have insurance

My plan isn't listed/Skip this step

Anthem Blue Cross and Blue Shield ▼

Subscriber ID

Suffix

Are you the Primary Subscriber?

Yes, I am the primary subscriber

No, I am not the primary subscriber

Service Key

If you received a key from your employer or another group, enter it here. [More info](#)

Service Key (optional)

Continue

6. Your account set up is complete.

